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TongaatHulett®

VIRTUAL SHAREHOLDERS USER GUIDE



THE LUMI AGM PLATFORM



<https://www.google.com/chrome/>

Meeting ID: **140-960-425**

To login you must have your Username and Password which you will receive from smartagm-sa@lumiglobal.com after registering on <https://www.lumiagm.com/>

You will be able to log into the site from
9:00 on 10 September 2021

Attending the AGM electronically

We will be conducting a virtual AGM, giving you the opportunity to attend the AGM and participate online, using your smartphone, tablet or computer.

If you choose to participate online you will be able to view a live webcast of the meeting, ask the Board questions and submit your votes in real time. To access the platform, you will need to:

Visit

<https://web.lumiagm.com/mic-check/#/&meetingId=140960425>

5 on your **Desktop** or **Laptop**. You will need the latest versions of Google Chrome, Edge or Firefox. Please ensure your browser is compatible.

MAKE SURE YOU ARE USING A LAPTOP OR DESKTOP RUNNING GOOGLE CHROME; FIREFOX OR MICROSOFT EDGE AND ENSURE YOU ALLOW ACCESS TO YOUR MICROPHONE

ACCESS



Once you have entered **web.lumiagm.com** into your web browser, you'll be prompted to enter the **Meeting ID**

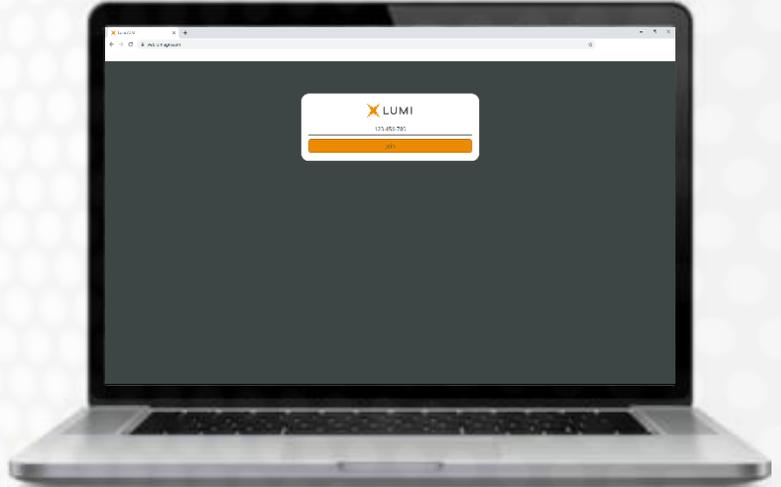
To login as a Shareholder, select **'I am a Shareholder'**

You will then be required to enter your:

- **Username;** and
- **Password**

If you are a Guest, select **'I am a Guest'**

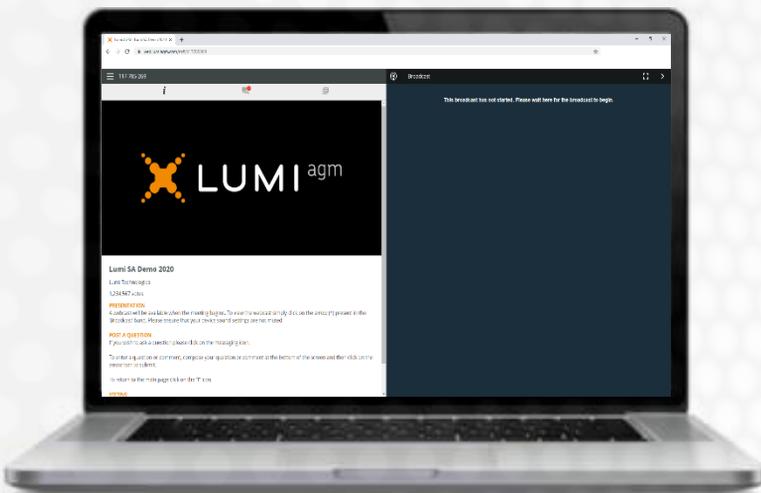
As a Guest, you will be prompted to complete all the relevant fields including; first name, last name and email address.



Please note, Guests are not able to ask questions at the meeting, and they will not be able to vote.



NAVIGATION

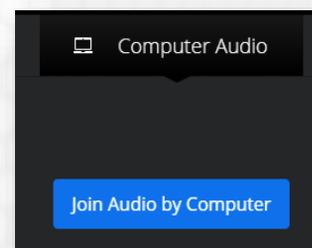


When successfully authenticated, the info screen will be displayed. You can view company information, ask questions, view relevant documents and watch the webcast.

You will be automatically logged into a Zoom Webinar when the meeting begins.

Make sure that your computer settings are not muted and that you select **Join with Computer Audio**.

Make sure that you allow Google Chrome permission to use your Microphone



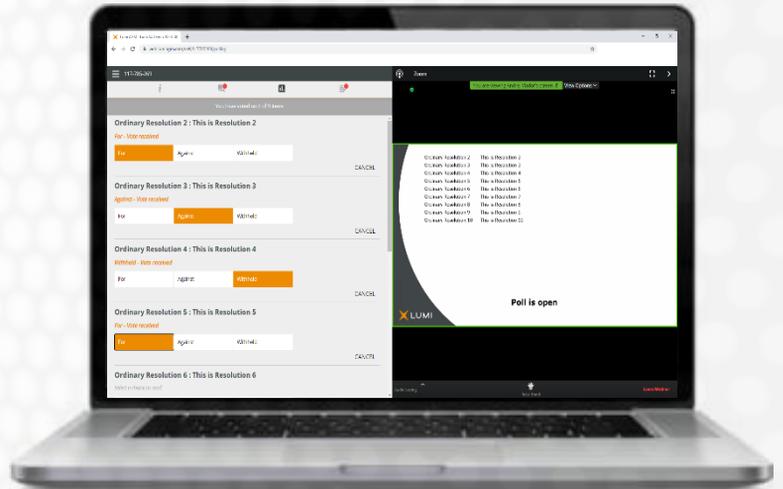
VOTING



Once the voting has opened, the polling icon will appear on the navigation bar at the top of the screen. From here, the resolutions or motions and voting choices will be displayed.

To vote, simply select your voting direction from the options shown on screen. A confirmation message will appear to show your vote has been received.

If you wish to change your mind, simply select an alternate choice while the voting is open or select cancel if you wish to cancel your vote.

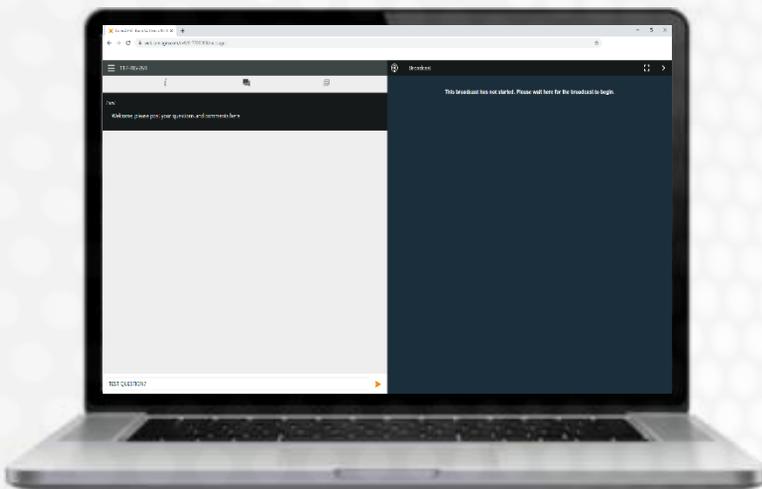


Once opened, voting can be performed at anytime during the meeting until the Chairman closes the voting on the resolutions. At that point your last choice will be submitted.

You will still be able to send messages and view the webcast whilst voting is open.



QUESTIONS



Any shareholder or appointed proxy attending the meeting is eligible to ask questions.

If you would like to ask a text based question, select the messaging icon

Type your message within the chat box at the bottom of the messaging screen and then press send.

For Verbal questions, click on the raise hand icon in the Zoom Screen.

Please wait for the Meeting Host to allow you to speak.

Make sure that you have joined using Computer Audio and have allowed Google Chrome the use of your microphone.

