

SUSTAINABILITY
ELEMENTS

INTELLECTUAL PROPERTY

INTELLECTUAL
CAPITAL



KEY ELEMENTS

MARKET-LEADING BRANDS
PATENTS
INTELLECTUAL PROPERTY

KEY PRIORITIES GOING FORWARD

RETENTION OF THIRD-PARTY CERTIFICATIONS
GROW MARKET SHARE RESPONSIBLY THROUGH
INNOVATION AND THE DEVELOPMENT OF
HIGH-QUALITY PRODUCTS

Tongaat Hulett's intellectual property is protected through employment contracts and confidentiality agreements and/or license agreements with external parties. These agreements establish ownership of and rights to trademarks, copyright, trade secrets, innovations and inventions resulting from any dealings with the company.

In the sugar operation, a portfolio of patents is managed by a knowledge management specialist in consultation with patent attorneys. Protection of patentable ideas is achieved by immediately obtaining provisional patents, with targeted national and international patenting.



Tongaat Hulett holds 14 patents registered in Australia, Brazil, China, Colombia, Indonesia, India, Mauritius, Mexico, South Africa and USA. It is a proprietor of 369 registered trademarks in Australia, Botswana, Lesotho, Namibia, New Zealand, Philippines, South Africa, South Korea, Swaziland, Taiwan and the United Arab Emirates. The company has 50 domain names registered to it.

THIRD-PARTY CERTIFICATIONS

Tongaat Hulett continues to benchmark its performance against global best practices to ensure the sustainable management of broader issues, including SHE and food safety. Operations subscribe to various internationally-recognised management systems and/or specifications that include NOSA, OHSAS 18001, ISO 14001, ISO 9001, FSSC 22000 and ISO 22000.

All operations are certified to either NOSA five-star systems or OHSAS 18001 covering occupational health and safety. During the year to 31 March 2016, Darnall Mill's NOSA system certification was suspended due to the fact that the mill did not run during the season. Of the 19 operations, 18 are certified to the ISO 14001 environmental management system with the remaining one being at an advanced stage of implementing it's management system. A total of four out of five starch operations and part of two of the eight sugar processing operations are certified to FSSC 22000 food safety management systems in accordance with the current requirements of the business.

PRODUCT RESPONSIBILITY

Tongaat Hulett complies with the relevant safety, health, environmental and quality legislation in each of the countries in which it operates, while striving to implement industry best practice. The production facilities have been certified under the ISO 9001:2008 quality management system. In South Africa, the operations have adopted Hazard Analysis Critical Control Points (HACCP), where appropriate. Downstream products supplied to the pharmaceutical industry are required to meet the standards of the Food and Drugs Act. Tongaat Hulett ensures that appropriate information is provided to its customers. All product labels contain information about the product, in compliance with the respective country legislation and labelling regulations.

BRANDS

A number of Tongaat Hulett brands hold prominent positions in their respective markets in different product categories and geographic locations. The company's objective is to grow its market share responsibly through innovation and the development of high-quality products.



The following table provides a summary of the business's major food and animal feed brands:

	<p>Hulett's®</p> <p>White sugar Brown sugar</p>	<p>Over 120 years in the market</p> <p>Market leader in South Africa</p> <p>Recognised as one of the top three icon brands in the ASK Africa survey over the past three years</p>
	<p>Hulett's Sunsweet®</p> <p>White sugar Brown sugar</p>	<p>Market leader in Zimbabwe</p>
	<p>Voermol Feeds®</p> <p>Animal feeds</p>	<p>Market leader in the molasses and pith-based animal feeds industry in South Africa</p>
	<p>Blue Crystal®</p> <p>White sugar Brown sugar</p>	<p>Market leader in Botswana</p>
	<p>Marathon®</p> <p>White sugar Brown sugar</p>	<p>Market leader in Namibia</p>
	<p>Amryal® Hydex® Vaalgold®</p>	<p>Leading starch and glucose brands</p>